



Trent Hills Public Library Strategic Plan 2018-2021

Information for The Trent Hills Public Library Strategic Plan was compiled through interviews, surveys, social media contact and with reference to The Trent Hills Municipal Strategic Plan.

Mission Statement:

The purpose of our local public libraries is to serve all of the citizens of Trent Hills Municipality by offering services, resources and facilities to meet their informational, educational, cultural, recreational and technological needs at a reasonable and effective cost. Optimum access to library materials and resources will allow individuals and groups of every age, education, philosophy, occupation, economic level, ethnic origin and human condition to pursue their self-defined aims.

Vision Statement:

The Trent Hills Public Library offers an attractive, inviting and accessible environment where patrons come to be informed and engaged in their community. Trent Hills Public Library excels at enhancing patron services innovatively, through technology, outreach and social media.

Values:

Intellectual Freedom, Learning, Community, Innovation, Accessibility, Service

Intellectual Freedom: Is a person's fundamental right, to freedom of thought, beliefs, opinion and expression. We have a responsibility to promote, support and defend this principle.

Learning: We encourage personal development and support pre-literacy and literacy skills through programming.

Community: We engage our community through outreach and social media.

Innovation: Transform our library space to meet the public needs. We will continue to explore new ideas and services.

Accessibility: We transform our library space to become more inviting and accessible.

Service: Enhance our service delivery. Our goal is outstanding service delivery.

Goal 1:

Transform Our Library Space

Action 1: Develop the accessibility plan to ensure that the library's spaces and equipment are accessible to all.

Action 2: Develop a facility plan to explore the efficiency and needs of the library space. Is there a quiet space, work space and gathering space.

Action 3: Develop a maintenance management plan for the annual \$5,000.00 per year maintenance budget to cover improvements to library space creating a safe and healthy environment for patrons, visitors and staff.

Anticipated Results: Increased patron visits, program registration, memberships, circulation and room rentals.

Goal 2:

Community Outreach

Action 1: Update library website to keep the community informed and allow them to participate with suggested books or programs link.

Action 2: Reach out to patrons through a brochure identifying services that are available.

Action 3: Continue to weed collections and develop creative displays.

Anticipated Results: Foster a community belonging and increased partnerships.

Goal 3:

Expand Customer Service

Action 1: Encourage staff to share ideas.

Action 2: Provide learning opportunities for staff. Staff need to be able to explore, learn and create.

Action 3: Schedule supervisors meeting with CEO to review concerns, share ideas and connect.

Anticipated Results: Efficient service, increased library visits, well attended programs, expanded services and an informed community.