

COVID-19 Update

Step 3 Library Services

We are happy to welcome more people back into our branches! During Step Three of the Province's [three-step roadmap](#), we have increased the number of people allowed into our branches while still maintaining physical distancing of two metres (6 feet).

Please remember to wear your mask, even if you've been fully vaccinated, and practice physical distancing. For everyone's safety, in-person services are limited and modified.

Thank you for your cooperation, and stay safe! As service levels change, this page will be updated.

Available In-Person Services

The following services are available at all three branches:

- Browsing and borrowing of items
- Computer services including printing, photocopying, faxing, and scanning
- Public washrooms are open
- Reference assistance and reader's advisory service
- Curbside pickup service (by request)
- Quiet study tables and spaces
- Drop boxes open for item returns
- Assistance with electronic devices (while ensuring social distancing)
- Wi-Fi access (24 hours a day)
- Inter-library loan services
- Stirling Musical Instrument Lending Library

Restrictions

The following restrictions are in place at all three branches:

- Capacity restrictions (no more than 25 people in the Campbellford branch; no more than 12 people in the Warkworth and Hastings branches)
- No indoor in-person programming
- No room rentals

Available Online

- Join our online [programs and events](#) for all ages, from storytimes for kids to author talks and more.
- Use a variety of our [online services](#) - from eBooks, eAudiobooks, movies and music, to research and learning tools.

Before You Visit the Library

If you are interested in using our in-person services, here are additional steps to take and what you need to know:

- Take the [COVID-19 self-assessment test](#). If you have symptoms, if you may have been exposed to COVID-19, or if you are awaiting COVID-19 test results, please stay at home and do not visit the library.
- Wear a mask or face covering while inside.
- Keep a distance of 6 feet or 2 metres from others at all times.
- Wash or sanitize your hands often, before and after touching materials.
- If you're feeling sick, stay home.
- Each branch is monitoring its occupancy capacity, so you may have to wait your turn to come inside. There's no limit to the amount of time you can spend at the branch, but as a courtesy to others, please don't stay longer than you need.

What We're Doing to Keep You and Our Staff Safe

The health and safety of our staff and patrons continues to be our top priority.

Our services follow the COVID-19 response framework provided by the Province of Ontario, and the advice of the Haliburton, Kawartha, Pine Ridge (HKPR) District Health Unit and other health experts, and follows best practices within library and retail industries. Here are some of the measures we have put in place:

- All staff have Personal Protective Equipment (PPE).
- Intensive cleaning of branches has been done in advance, including cleaning of upholstery and special disinfecting of high touch surfaces.
- Regular cleaning and hand washing protocols are in place.
- Library branches have proper physical distancing protocols in place. Plexiglass is in place in certain locations where physical distancing protocols cannot be maintained.
- Computer workstations are two metres apart to ensure physical distancing measures.
- According to provincial directives and to keep you safe, we are monitoring occupancy capacity at our branches and limiting the number of people inside.